



Newbury College

Managing change

The workshop is designed to help managers and team leaders understand organisation and individual change and its potential impact on their people's performance and motivation. By developing change management techniques, you will be able to communicate the vision, overcome barriers to change, identify critical actions and strategies for managing people and implementing and monitor change in a constructive and effective manner.

None

Course duration

Typically 1 day

Course style

Highly participative using small group discussions, exercises and case studies

Who should attend?

Managers and team leaders responsible for implementing change in the workplace

Objectives

As a result of attending this workshop you will be able to:

Course Content

- putting change into context
- why change happens and needs to be managed
- causes of change
- preparing for change
- managing people's different reactions – the change curve
- motivating people within the change process
- understanding the reasons for resistance and the process model of persuasion
- managing change
- preparing people for future change
- plan and prepare effectively for change
- position the importance of a shared purpose within the change process
- outline your role in the change process
- apply knowledge of the change curve to your own experience
- communicate effectively within the change process
- recognise and address resistance to change
- influence others to help them accept and support change
- create a route map for change identifying key questions and developing a personal action check list

Pre-requisites

To book your place please contact the Business Development team

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This workshop can be tailored to meet your organisation's requirements.