



Newbury College

## Creative problem solving for continuous improvement

The workshop aims to present an overview of how you can apply creative problem solving techniques within the workplace. It will help you gain an understanding of how to categorise and structure a problem, then apply problem solving and decision making techniques to find a resolution. In demonstrating how to apply creativity to the problem solving process, you will be able to cultivate ideas enabling you to formulate better solutions for your business challenges.

### Course duration

Typically 1 day

### Pre-requisites

None

### Who should attend?

For participants who wish to approach problem solving in a variety of different ways

### Course style

Highly participative using exercises and case studies

### Course Content

- defining problem solving at work
- categorise your problem
- simple visioning – structuring your problem
- growing your problem
- Four Diamond decision making and problem solving
- the links to coaching
- applying creativity to problem solving
- action planning

### Objectives

As a result of attending this workshop, you will be able to:

- identify what is required for a creative approach to problem solving
- distinguish between presented and constructive problem solving
- use a four step problem solving process
- demonstrate a variety of creative problem solving approaches that can be implemented in the workplace
- creative actions plans for pre-defined problems

To book your place please contact the Business Development team

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This workshop can be tailored to meet your organisation's requirements.